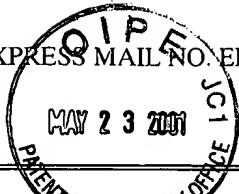


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Sheet 1 of 1

INFORMATION DISCLOSURE CITATION  (Use several sheets if necessary)		Atty. Docket No. 00-4037	Serial No. 09/847,256			
Applicant  Joshua Bers et al.						
Filing Date 5/2/2001		Group Unassigned				
U.S. PATENT DOCUMENTS						
*Examiner Initial	Document Number	Date	Name	Class	Sub Class	Filing Date If Appropriate
OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)						
G.G.	BA	Jennifer Chu-Carroll and Bob Carpenter, "Dialogue Management in Vector-Based Call Routing, Proc. ACL and COLING, pp. 256-262, 1998.				
Examiner	<i>Gerald Gauthier</i>			Date Considered <i>6/30/2002</i>		

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